DupliCALL

DupliCALL Release New Version of
Integrated Multiple Sound Card Recording System MoIP 3
— Version 23.0.000.0 —

DupliCALL officially releases MoIP 3 (v23.0.000.0) integrated multi-sound card recording product (GA) version, providing new options for heterogeneous recording and intelligent compliance.

MoIP 3 integrated multi-sound card recording system is an innovative product based on multi-sound card recording technology, used to capture sound in a variety of special scenarios, and used with DupliCALL's security and compliance intelligent products to greatly enhance the enterprise's compliant operation capabilities and core competitiveness.

MoIP 3 standalone can support 20 channels traditional analog audio inputs. For high-definition IP network audio protocols, MoIP 3 can support audio inputs up to 192KHz. Compared with traditional analog audio, high-definition IP network audio eliminates the need for complex wiring and avoids issues with audio attenuation over long distances, which provides convenience for enterprises to quickly deploy physical store recording equipment. MoIP 3 can also support Dante high-definition AoIP sound cards in modern IP public broadcasting, and combined with the DCLog recording and video recording unified management system, the sound of public broadcasting in airports, stations, conference and exhibition centers, schools, radio and television can be recorded completely and safely into repeatable data files, ensuring 100% sound capture under the premise of complying with enterprise industry safety and compliance, and not losing any records.

Through DupliCALL's self-developed MiniNoise dedicated intelligent noise reduction sound card, MoIP 3 can record sound in the space scenes of the enterprise's physical stores, business hall, conference rooms, financial rooms, etc., and can also record the audio of public radio broadcasts. In conjunction with the SoIP multi-function client and the DCLog recording and video recording unified management system, the sound is accurately collected through external directional or omnidirectional microphones, and the image is synchronously obtained by connecting a high-definition camera, and then combined with the screen recording of the enterprise employee's computer, the process is coherent and traceable, effectively standardizing the operation process of the enterprise employees, and also greatly improving the efficiency of business handling and customer experience.

MoIP 3 integrated multi-sound card recording product can be optionally equipped with GPU, and has a built-in "OpenAI Whisper" with an accuracy rate of up to 94.7%, providing customers with AI large model transcription capabilities, combined with DCLog EP intelligent recording products, providing bilateral subtitles visualization when playing recording files, and intelligent labeling and automatic classification of recording files according to rich preset logic such as keywords and text logic, which can greatly enhance the enterprise's ability to analyze and prevent violations, and timely prevent risks from occurring, helping enterprises to improve safety and compliance intelligent management to a new level, enabling enterprises to calmly face the internal and external challenges brought about by the complex environment.

For the new functions of the released version, please refer to the following details. Please visit www.duplicall.com, or call 021-51877890.

MoIP 3 (v23.0.000.0) Main Features:

- Use HTLM5 technology to optimize Web GUI configuration parameters
- Automatically start and stop according to the preset recording plan
- Control recording start and stop through sound detection
- Support single MiniNoise to split left and right channels and record them separately into 2 mono files
- Support configuration custom fields by each channel
- Support recording file encryption
- Support sending alarm messages to DCLog
- Support receiving kafka control messages to start and stop recording
- Support Bosch PRAESENSA interface control and supplementary recording metadata
- Optimize hardware design, support 20CH analog audio input on a single machine, and add GPU support for embedded speech-to-text engine

Stop Technical Support Service

Starting from 2024.04.01, DupliCALL will no longer provide software security updates, software function customization development, software compatibility optimization, software performance optimization, etc. for MoIP (v22.0.000.0). For details, please refer to the official announcement.

Users who have installed MoIP (v22.0.000.0) can continue to use it. For security reasons, DupliCALL recommends that you migrate your system to MoIP 3 (v23.0.000.0) and above as soon as possible.

Software Update and Installation

MoIP 3 software update service is applicable to customers who have purchased DupliCALL product support service. The software versions that can be updated include MoIP 3（v23.0.000.0）.

MoIP 3 software installation and upgrade can only be performed by DupliCALL's professional service team or DupliCALL certified partners. At the same time, you can also learn more through the following methods:

- Contact your account manager
- Call us for details 021 5187 7890

If you have any questions, please contact us.
www.duplicall.com

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DupliCALL is a solution provider that focusing on intelligent security and compliance management. Our solution users covered industries such as the banking, insurance, fund management, government service, telecommunications, public utility, public security, power and energy, transportation and other industries. Company headquarter was established in Shanghai, subsidiary companies were established in Beijing, Guangzhou, Shenzhen, Chengdu and Changsha. The sales and services network of DupliCALL are spread all over the world including Shanghai, Beijing, Guangzhou, Shenzhen, Chengdu, Hong Kong, Tokyo, and Kuala Lumpur. DupliCALL has been dedicated to providing a complete intelligent security and compliance management solution to Greater China and other Asian regions.